CREDIT CARD PAYMENT POLICY UPDATE 09/2025

Subject: Important Notification: Credit Card Payment Policy Update

Dear Shiflet & Dickson Customers,

We appreciate your business and continued partnership.

Please note an upcoming change to our payment policy. For many years, Shiflet & Dickson has absorbed the fees associated with credit card purchases, a charge that often ranges from 3–4% in our industry.

Due to evolving industry costs, we will begin applying a **2% processing fee** to all credit card transactions, effective **October 1, 2025**.

We remain committed to offering you the most competitive pricing on inventory, and this change allows us to maintain that commitment while covering our operating expenses.

Thank you for your understanding.

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